



Cancellation Policy/ No Show Policy

For Dental Appointments and Surgeries

1) Cancellations/ No show Policy for Dental Appointments

We Understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, a situation may arise where another patient fails to cancel, and we are unable to schedule you for a visit.

If an appointment is not canceled at least 24 hours in advance you may be charged a fifty (\$50) fee; this will not be covered by your insurance company.

2) Scheduled appointments

We understand that delays can happen, however we must try to keep other patients and doctor on time.

If a patient is 10 minutes past their scheduled time, we will have to reschedule the appointment.

3) Cancellation/ No show Policy for Crown/Bridge preps and surgeries

Due to the large block of time needed for these appointments, last-minute cancellations can cause problems and added expenses for the office.

If these are not canceled at least 2 days in advance you will be charged seventy-five dollars (\$75); this will not be covered by the insurance company.

4) Account Balance

We will require that patients with self-pay balances do pay their account balances to zero (0) prior to receiving further service by our practice. Patients who have questions about their bills may call and speak with the financial coordinator during business hours.

Printed Name

Date

Patient Signature

Date